



# PROVIDER ALERT

## Prior Authorization Removed until June 30<sup>th</sup>, 2020

April 15, 2020

**Alert Summary:** This provider alert discusses temporarily suspending prior authorization requirements until June 30, 2020 for the services listed below.

Dear Provider,

The COVID-19 outbreak continues to be a fluid situation nationally, as well as in Idaho. As a result of federal government emergency authorities related to COVID-19, several agencies announced flexibilities to support member access to care.

Effective April 17, 2020, Optum Idaho will temporarily remove prior authorization requirements for Skills Building/CBRS (H2017) and Day Treatment (H2012) until June 30, 2020 to allow members access to the care they need with limited interruption to their episode of treatment and to reduce administrative burden on providers due to COVID-19.

In addition, if threshold amounts for Case Management (T1017), Peer Support (H0038), Youth Support (H0038), Family Support (H0046), Recovery Coaching (H0038 HF), and Extended Office Psychotherapy (90837, 90838) are exhausted prior to June 30, 2020, there will be no need to submit a prior authorization.

If you have any questions, please contact the Clinical Team at 1-855-202-0983, Option "1".

Thank you,  
The Optum Idaho Team